

Administrative Monthly Report

November 20, 2024

Board of Directors Meeting

UTILITY BILLING ACTIVITY FOR THE MONTH OF OCTOBER

Customer Utility Billing		
Billing Category	Number of Accts	Amount Billed
Usage Customers Billed - SEWER	842	\$40,401.79
Usage Customers Billed - WATER	865	\$55,693.93
ON/OFF Service	8	\$225.00
LATE FEE	44	\$880.00
TRANSFER	19	\$6650.00
EQR	27	\$785.75
WATER & SEWER HOOK UP	1	- \$2,950.00
CONSOLIDATION	4	\$4,000.00
W-S Hook Up extensions & additional lines	2	\$500.00

OCTOBER - XPRESS BILL PAY TRANSACTION AND CHARGES ACTIVITY

Product / Service Description	Qty	Unit Price	Line Total
EFT Web Transactions	267	\$0.64	\$170.88
EFT Return NSF or Account Closed	5	\$14.00	\$70.00
Credit/Debit Card Web Transactions	402	\$0.49	\$196.98
Online Banking - Bank Bill Pay Transactions	23	\$0.25	\$5.75
Lock Box Service Transactions	147	\$0.58	\$85.26
Toll Free Operator Assisted Transactions	3	\$1.25	\$3.75
Toll Free IVR Transactions	4	\$1.25	\$5.00
Support, Maintenance, Hosting - Fee	1	\$100.00	\$100.00

Town of Crestone Sewer 2024

Town of Crestone Sewer Billing - 2024

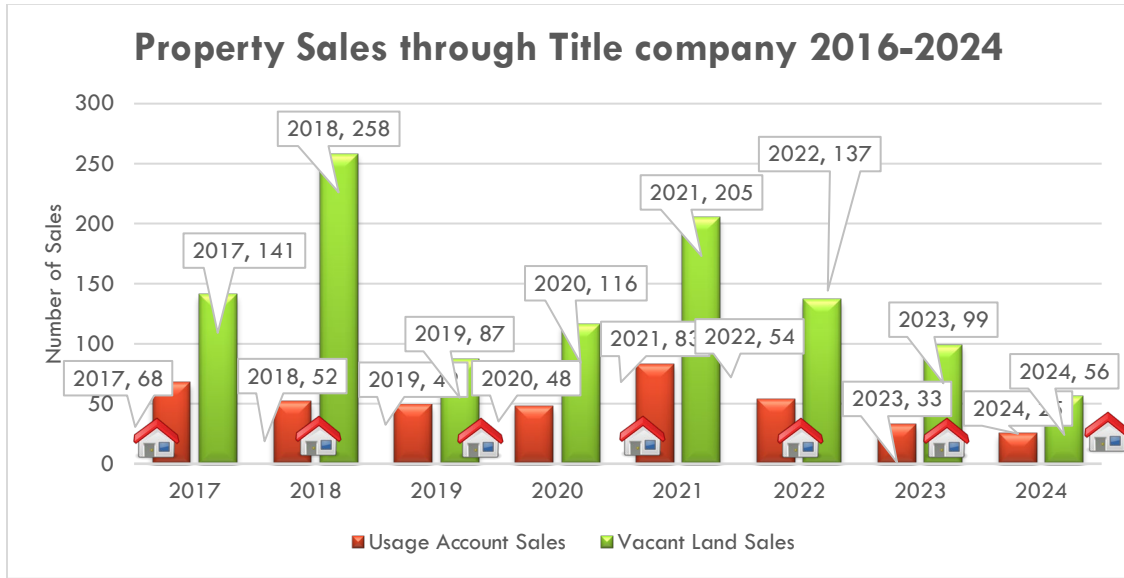
Date	Monthly Total	Monthly Flow	Flow Charges	Average Daily BOD	Monthly BOD	BOD Charges	Paid	Balance Due
January	418,898	3,309,294.20	\$ 3,309.29	37	1221	\$ 1,210.01	Check #13917	02/28/2024- \$4,519.31
February	379,458	2,997,718.20	\$2,997.72	38	1140	\$1,129.74	Paid online	03/31/2024- \$4,127.46
March	351,472	2,776,628.80	\$2,776.63	72	2016	\$1997.86	Check #14046	04/30/2024- \$4,774.48
April	384,310	3,036,049.00	\$3,036.05	33	1099	\$1,089.11	Check #14104	5/31/2024- \$4125.16
May	413,178	3,264,106.20	\$3,264.11	34	1020	\$1,010.82	Check # 14104	4,274.93- 06/30/2024 + \$499.56 overpayment
June	374,378	2,957,586.20	\$2957.59	38	1064	\$1,054.42	Check #14183	3,512.45 - 07/31/2024
July	450,704	3,560,561.60	\$3,560.56	52	1716	\$1,700.56	Check #14202	5,261.12- 08/31/2024
August	410,448	3,242,539.20	\$3,242.54	40	1240	\$1,228.84	Check 14263	4,471.38 - 09/30/2024
September	443,555	3,504,084.50	\$3,504.08	31	930	\$921.63		\$4,425.71 - 10/31/2024
October	381,418	3,013,202.20	\$3,013.20	37	1147	\$1,136.68		\$4,149.88- 11/30/2024
November								
December								
2024 Totals	4,007.819		\$31,661.77	412	12593	\$12,479.66		

New Rate 10/2022

Rate per 1,000 Gallons of Flow: \$7.900 / 1,000 gallons

Rate per Pound of BOD: \$0.991 / pounds BOD

October - 2024- Property Sales: 5 - Homes, 9 - Lots

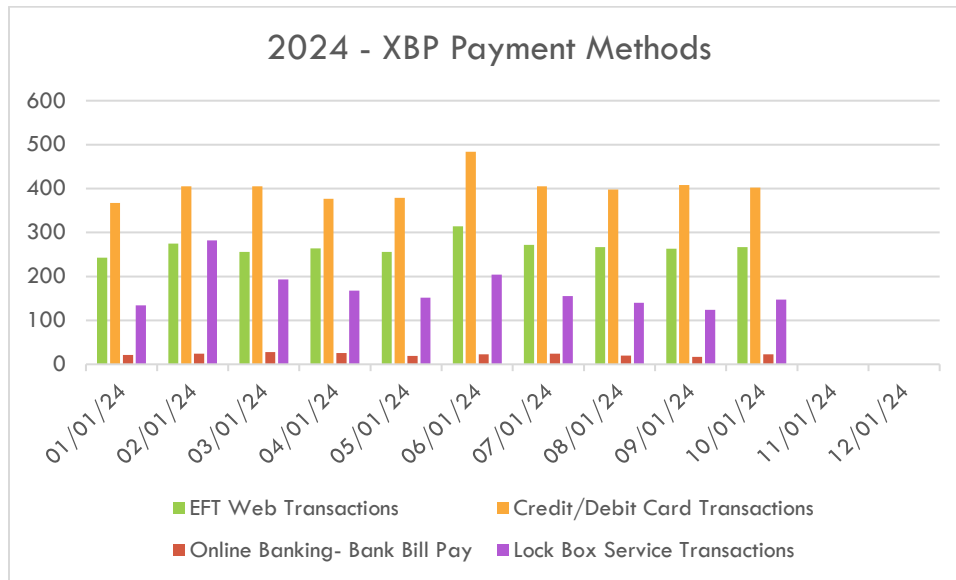


October - 2024 – Other Sales Statistic Including Name Changes Only

Prepared by Greg Hess

Type	Vacant Lot	House	Total Charges
Quit Claim Deed	4	0	\$1,050.00
Warranty Deed	1	0	\$350.00
Treasurer's Deed	0	0	\$0.00
Bargain & Sale Deed	1	0	\$350.00
Personal Representative's Deed	1	1	\$0.00
General Warranty Deed	0	0	\$0.00
			Total: \$1,750.00

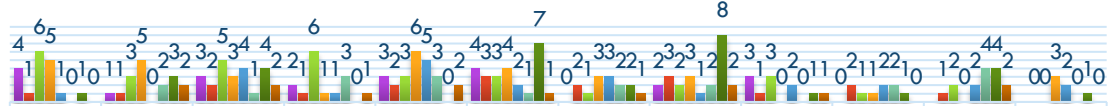
2024 - Xpress Bill Pay Customers Transactions Activity



2024 - Water and Sewer Hook up Applications

0 - Application (s) received in October, 22 – Total application (s) received in 2024

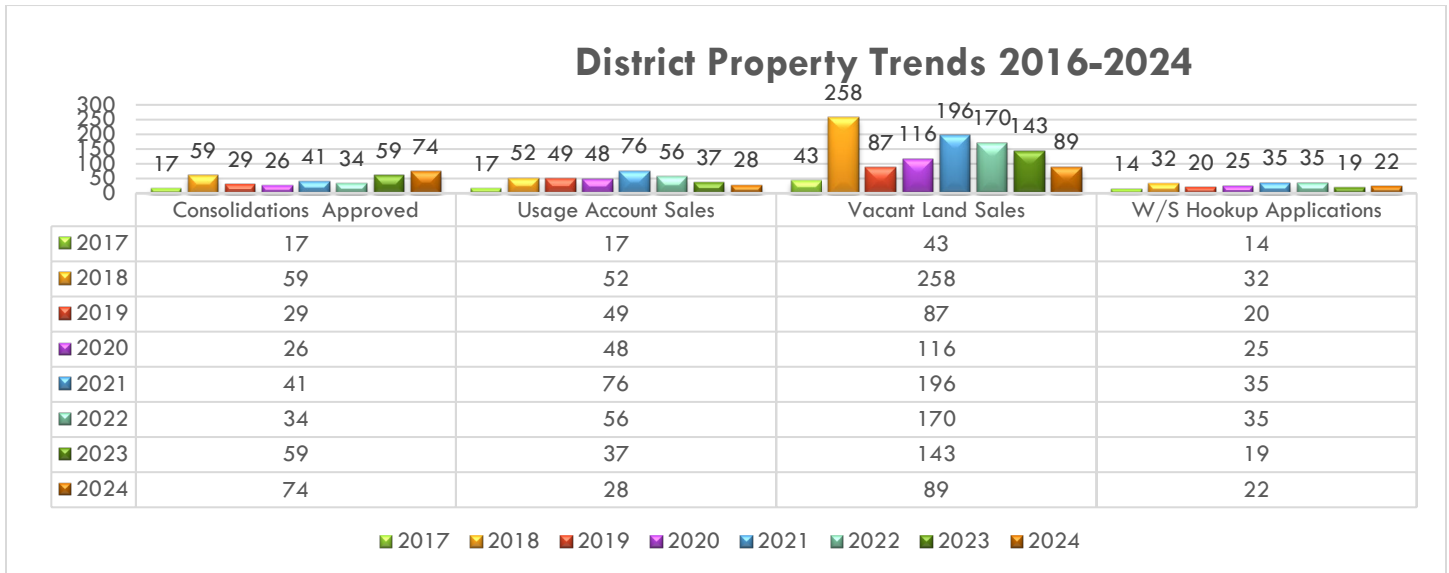
Water-Sewer Hookups 2016-2024



	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
2024 = 22 applications	4	1	3	2	3	4	0	2	3	0		
2023=19 applications	1	1	2	1	2	3	2	3	1	2	1	0
2022=35 applications	6	3	5	6	3	3	1	2	3	1	2	0
2021=35 applications	5	5	3	1	6	4	3	3	0	1	0	3
2020=25 applications	1	0	4	1	5	2	3	1	2	2	2	2
2019 = 20 applications	0	2	1	3	3	1	2	2	0	2	4	0
2018= 32 applications	1	3	4	0	0	7	2	8	1	1	4	1
2017= 14 applications	0	2	2	1	2	1	1	2	1	0	2	0

■ 2024 = 22 applications
 ■ 2023=19 applications
 ■ 2022=35 applications
 ■ 2021=35 applications
■ 2020=25 applications
 ■ 2019 = 20 applications
 ■ 2018= 32 applications
 ■ 2017= 14 applications

2016-2024 PROPERTY TRENDS



ADMINISTRATIVE UPDATES:

- **Consolidations:**

 - District received multiple resolutions from the SC County and new requests for consolidations.
 - In 2024, 33 consolidations completed, involving a total of 74 lots. Also one (1) subdivision happened in 2024

- **Certification of delinquent accounts**

 - November 04, 2024: PACKET GETS MAILED TO THE COUNTY TREASURER
Packet included the Final list of delinquent accounts along with the 2024 Executed Resolution
Treasurer confirmed receipt of certifications.
 - November 30, 2024: LAST DAY FOR CLOSING REQUESTS FROM TITLE COMPANIES
 - December 9, 2024: LAST DAY TO NOTIFY COUNTY OF ANY CLOSINGS/CHANGES THAT OCCURED

- **Safety Grant**

 - Applied for safety grant for Office/Shop/Wastewater treatment plan inspection.
 - Safety grant approved, and we received check in the amount of \$1,275.00.

- **Projects:**

 - SOP updates – in progress
 - Updating Pressure Zones Project in Caselle – completed
 - Website Tap status and AOS verification project - in progress
 - Certifications of Delinquent accounts – in progress
 - Creation of District’s social media accounts – in progress

- **2025 Health Benefits:**

 - Enrollment is completed for 2025 year.

- **Delinquent water shut off's:**
 - No delinquent water shut off in the month of November.
- **November's billing message:** The District office will be closed for Thanksgiving on November 28th. If you would like to make a payment during the holiday, our IVR payment line is always available at 888-504-0548. If you're going on vacation or leaving your house vacant this winter, ask a trusted neighbor to check your home or please call the BGWSD office at 719-256-4310 to schedule a water turn-off at the meter or curb stop. Remember to protect your drains this holiday season. Pouring cooking fats, oil, and grease down the drain may cause serious and expensive pipe blockages. Wishing you a safe and happy Thanksgiving!

Happy Halloween from the Admin Team

